

Accessing Patient Images

Eastern Heart Victoria is able to supply **Transthoracic Echocardiogram** images on the request of a medical practitioner. We supply these via secure online link enabling the download of images to your DICOM viewing software.

Requesting DICOM images

Patient Information required:

- 3 Points of Identification – Patient Full Name, Date of Birth and Address
- Date of Study requested

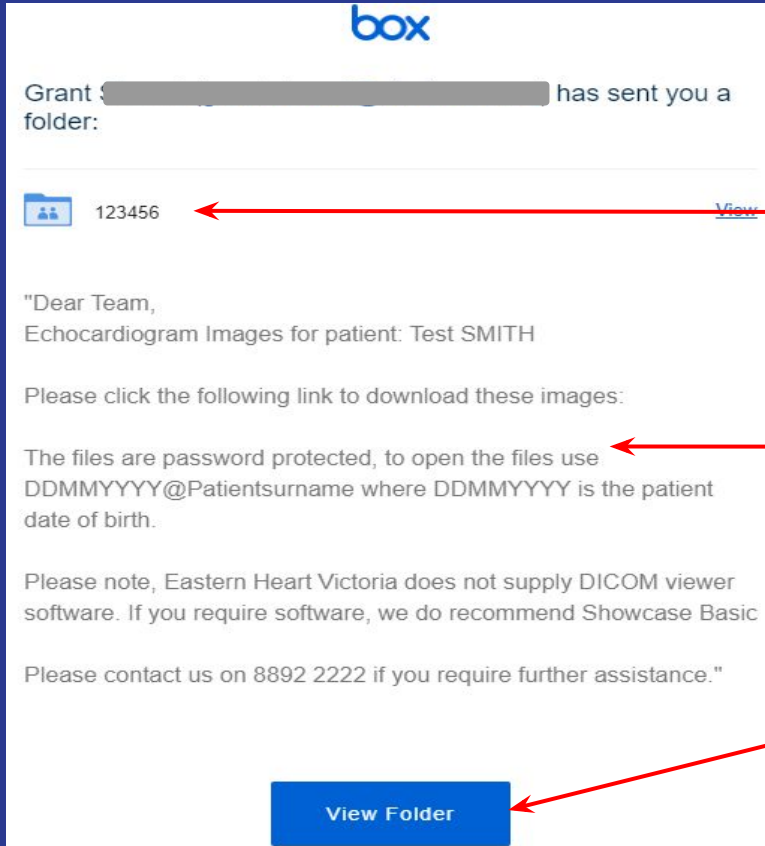
Requester Information required:

- Name of requester, hospital or department
- Telephone Number
- Valid email address

Where to send your request:

Please email your request to reception@ehvic.com.au or call 8892 2222. Your request will be actioned within 24-48 hours.

Once you receive the link via email, follow the next set of instructions.



The email you receive will contain the following information.

EHV Patient Identifier

Patient Name & Password Information

Click to open image folder

Enter Password

The content you are attempting to access is password protected.
To continue, enter the password below.



Password:


Okay

On clicking “View Folder” enter the advised password when the page opens.

Eg. DDMMYYYY@Smith (where DDMMYYYY is the patient’s date of birth and Smith is the patient’s last name (please note Capital letter is used in surname e.g 12042024@Smith))

123456

NAME	UPDATED ↓	SIZE	Details
 Test Image File.txt	Today by Grant Stowell	0 B	 This shared link will be disabled on Jul 12, 2024. Folder Properties



Your Download is In Progress

In the meantime, log in to Box to save files you view in your Recents and upload, share, and comment on the content you care about most.

[Sign up](#) [Log in](#)

To download the folder to your computer, click the arrow button in the top right corner of the page. The image to the left will appear and will ask where you want to download the folder to on your PC.

The folder will download in a **ZIP format**. UnZIP the folder to access your images and import into your DICOM viewer.

(Please note, links will be disabled on the date shown below the download arrow)

Require assistance ?

- ❖ Eastern Heart Victoria does not provide DICOM viewing software
- ❖ Please call Eastern Heart Victoria on 8892 2222 for general assistance
- ❖ Practice hours are Monday to Friday 9am to 5pm