



Accessing Patient Images

Eastern Heart Victoria is able to supply **DICOM** images on the request of a medical practitioner. We supply these via a secure online link enabling the download of images to your DICOM viewing software.

Requesting DICOM images

To request DICOM images, please complete the [online form](#). Your request will be actioned within 24-48 hours.

If you issues using the online form, please contact the Reception Team on 8892 2222 or email reception@ehvic.com.au

You will receive a download link via email. Once you receive the link via email, follow the next set of instructions.

Enter password

The content you are attempting to access is password protected.
To continue, enter the password below.

Password:



Okay


When you click the link in the email, you will be directed to the screen left:

Enter the password to access the files.

Eg. DDMMYYYY@Smith (where DDMMYYYY is the patient's date of birth and Smith is the patient's last name (please note Capital letter is used in surname e.g 12042024@Smith))

123456

NAME	UPDATED ↓	SIZE	Details
 Test Image File.txt	Today by Grant Stowell	0 B	 This shared link will be disabled on Jul 12, 2024. Folder Properties



Your Download is In Progress

In the meantime, log in to Box to save files you view in your Recents and upload, share, and comment on the content you care about most.

[Sign up](#) [Log in](#)

To download the files to your computer, click the arrow button in the top right corner of the page. The image to the left will appear and will ask where you want to download the folder to on your PC.

The folder will download in a **ZIP format**. UnZIP the folder to access your images and import into your DICOM viewer.

(Please note, links will be disabled on the date shown below the download arrow)

Require assistance ?

- ❖ Eastern Heart Victoria does not provide DICOM viewing software
- ❖ Please call Eastern Heart Victoria on 8892 2222 for general assistance
- ❖ Practice hours are Monday to Friday 9am to 5pm